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Mobile Office Service Hosted by IBM

Smartner Information Systems Ltd.
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Smartner Office Extender



- Mobile office solution hosted by operators and service providers, or IBM on behalf of them
- Connectivity to email, calendar, tasks and contacts
- Online and synchronised access
- Supporting a wide variety of devices
 - Mobile phones, PDAs, laptops, smartphones
- Works on any network
 - GSM, GPRS, WCDMA, 3G,...



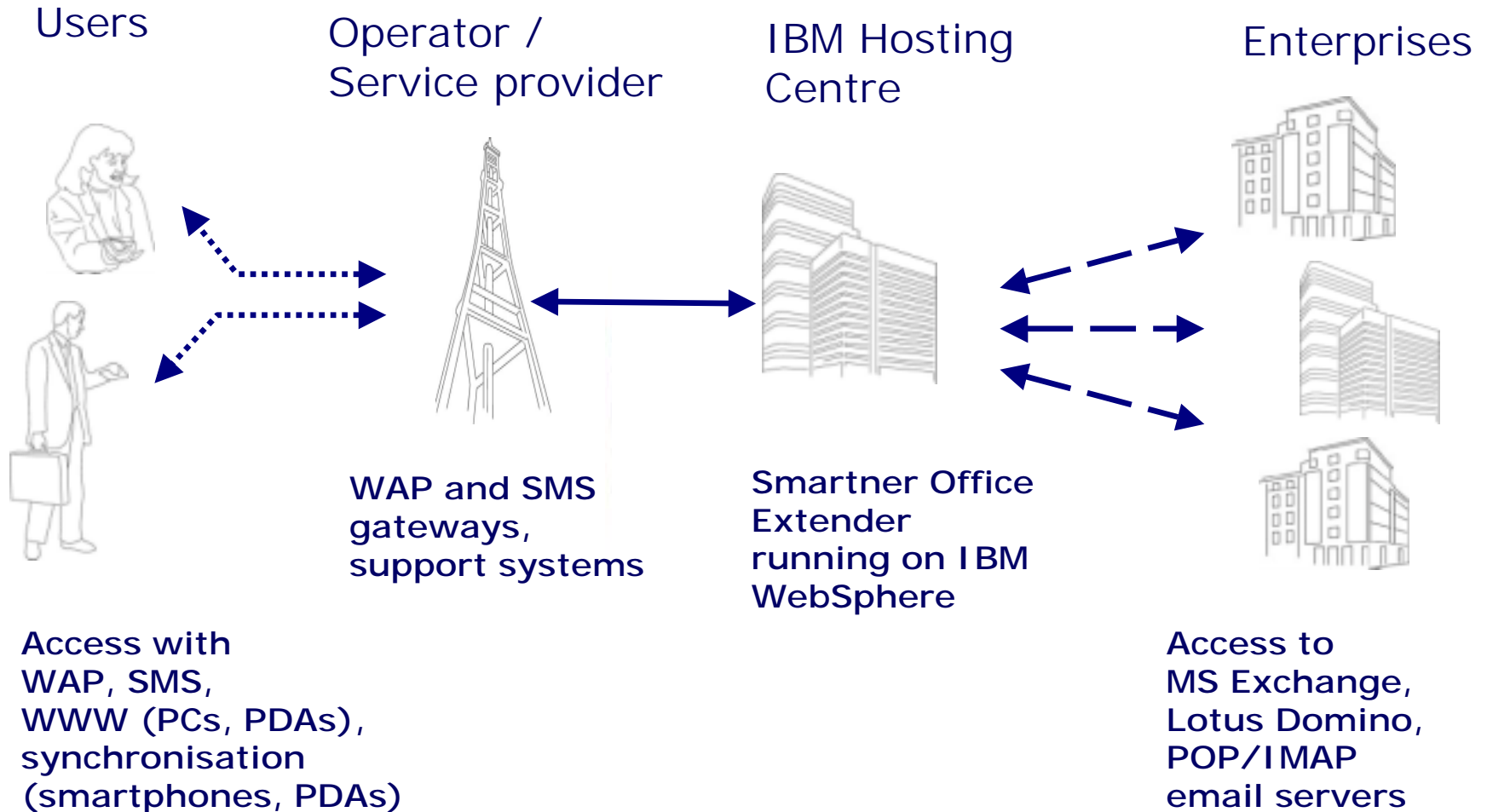
Smartner-IBM Hosting Offering

- Solution based on Smartner Office Extender
- Hosted in IBM e-business Hosting Centre
- Solution branded for operator's look and feel
- Service monitoring and usage reporting by hosting partner
 - statistics for operator's follow-up and sales forecast purposes
- Software and hardware maintenance
 - all updates and upgrades are carried out in the Hosting Centre

Optional:

- Integration with operator's support systems (BSS/OSS)
- Assistance in market strategy, launch and deployment at enterprise customer sites

Hosting Solution Overview





Benefits to Operators

Rapid, cost-effective, low-risk launch of mobile office services

- Fast entry to the market
 - no solution installation at the operator
 - operator can choose their own selection of MO services
- Low upfront risk
 - minimum up-front investments
- Saving costs
 - no hardware or software investments
 - maintenance costs included in the hosting fee
- Ease of Maintenance
 - no update or upgrade worries
 - secure and scalable system
 - operational and application support for the operator



Full Security

- VPN connection between the Hosting Centre and operator
- Operator dedicated servers and customer databases at the Hosting Centre
- TLS secured connection between operator and enterprises
- PKI certificates authenticate connections
- Various user authentication options (user ID & password, PIN code based on MSISDN etc.)
- No replication of enterprise data at operator premises or in the Hosting Centre



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Let's Turn the Service on for You!

Contact Smartner Information Systems:

Email sales@smartner.com

Tel. +358 464 2525 200

Fax +358 464 2525 222

<http://www.smartner.com>